

January, 2002

Dear DS1000/2000 Dealer,

The Ultra Business Sales Division has released the latest system software version 02.04.00 for the DS1000/2000 systems.

**This new 02.04.00 software includes new features such as:**

**Distinctive Ringing  
Caller ID Logging  
Caller ID to Analog telephones\*  
Message Waiting/Call Forward Indication  
at Analog Single Line telephones  
New Contrast/Volume Control**

**and enhancements to existing features such as:**

**Toll restriction  
Hold/ Transfer Recall Display.**

Enclosed in this package is a DS1000/2000 sales presentation and version 02.04.00 release notes. Please note that these release notes are confidential and should be treated appropriately.

**To update a DS1000 system:**

You may obtain the software to update any DS1000 system by simply downloading it from the DS1000/2000 technical support site at [ws1.nitsuko.com/DS2000](http://ws1.nitsuko.com/DS2000)

**To update a DS2000 system:**

If you would like to receive the latest software version of the DS2000 please send your PC Update Card to: **NEC America, UBSD Sales Support, 4 Forest Parkway, Shelton, CT 06484, Attention: DS2000 02.04.00 Update.** Please remember to include your company's name and ship to address. Your PC card will be loaded to the latest version(02.04.00) software and shipped back to you as soon as possible.

If you should have any questions concerning this DS1000/2000 update, please contact NEC America UBSD Sales Support at (800)-365-1928.

Thank you for your continued support of NEC America products!

Sincerely,



Erin Bukoski  
Manager-UBSD Sales Support



**\*Field Trial feature. Please contact Erin Bukoski at 800-365-1928 for further details.**