



**NEC America, Inc.**

4 Forest Parkway

Shelton, CT 06484

Tel: 203-926-5400

July 8, 2002

Dear Distributor:

It has been almost twelve (12) years since the introduction of the Businesscom DS01 key telephone system. Thanks to your selling efforts and dedication to the product over 21,000 systems were sold.

Now the DS1000 and DS2000 systems have become our flagship systems sold through our Supply Channel. As a result, to better support your DS1000/2000 selling efforts, NEC America, Inc. has decided to manufacture discontinue the Businesscom DS01 key telephone system.

Effective immediately:

- NECAM will continue to accept orders for Businesscom DS01 add-on components and software until existing inventories are exhausted. We may offer replacement or repaired parts at our discretion.
- NECAM will continue to provide technical support for the Businesscom DS01 key system until August 1, 2002, after which we will support the system via a 900 number. The number is 900-990-2541.

As we move forward, I would like to thank each of you for your contribution in making this product a success.

Sincerely,

A handwritten signature in cursive script that reads 'Michael Pataky'.

Michael Pataky  
Product Manager