

NEC

DS1000

02.11.05

Release Notes

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DS1000 02.11.03 Release Notes

New Features in 02.11.03

Maintenance Release

There are no new features in this release.

DS1000 02.11.03 Release Notes

Enhanced Features in 02.11.03

Group Listen

Telephone Receiver Activated For Group Listen

When a keyset user sets up Group Listen, they hear their caller's voice over the telephone speaker as well as their handset. In prior software versions, the user would hear their caller's voice only over the telephone speaker.

Handsfree and Handsfree Answerback

Handsfree Performance Improved

The keyset handsfree performance is improved in this software release.

Call Forwarding

Incomplete Off Premise Call Forward Does Not Route To Mailbox

If the Automated Attendant transfers a call to an extension that is forwarded off premise, and there are no outbound trunks available, the call will go to the called extension's mailbox. In prior software versions, the call could not route to the extension's mailbox because of incorrect protocol provided during the recall.

Caller ID Logging

Corrupt Caller ID Record Resets System

Software version 02.11.03 corrects a problem in prior versions in which viewing a corrupt Caller ID record would reset the system. The user can now view the record (like any other Caller ID record) and the system will not reset.

Extension Hunting

System Reset After Aborted UCD Call

The following reset problem is fixed in software version 02.11.03:

- A single line extension user (or Voice Mail port) dials a UCD Hunting Group master number.
- When the call is ringing a member of the UCD group, the user hookflashes.
- The user then dials a busy extension.
- The system resets.

Paging

Continued Ring Over Page After Overflow

Software version 02.11.03 corrects a problem in version 02.11.00 that caused trunk ringing over the external paging port to continue after the call was terminated. This would occur when:

- **0202-Page Ring Source = T (8).**
- **0203-UNA Ring Over External Page = 1 (Ring always)**
- **1003-Activate Overflow During the Day = Y (9).**
- The trunk rings and eventually overflows.
- - Before an extension user answers the call, the outside caller hangs up. The trunk will continue to ring the external paging port until the system is reset. (The trunk is left in the External Paging queue.)
OR
- If the overflow is unanswered and the call diverts to Key ring, the trunk will continue to ring until the system is reset.

DS1000 02.11.03 Release Notes

Software Corrections in 02.11.03

Continued Ring Over Page After Overflow

Software version 02.11.03 corrects a problem in prior versions that caused trunk ringing over the external paging port to continue after the call was terminated. This would occur when:

- In **1003-Direct Termination Day**, the trunk is assigned to Key Ring.
- **1003-Activate Overflow During the Day** is enabled (Y).
- **1003-Day Overflow Destination** is 700.
- **0202-Page Ring Source** is T (8).
- **0203-UNA Ring Over Page** is 1 (ring always).
- The call rings in and overflows to voice mail.
- If the caller hangs up before voice mail answers, External Paging will ring continuously until the system is reset.

Park

Parked Call Recalls To Voice Mail

Software version 02.11.03 corrects the following problem when using Personal Park:

- In **1807-Hunt Type** and **1807-Hunt Destination**, set up a Terminal Hunt to Voice Mail (700).
- A co-worker on a trunk call uses Personal Park to park the call at the extension.
- If the call is not picked up, it eventually is answered by Voice Mail and the caller hears, "That mailbox does not exist."
- The call routes to the Automated Attendant.

In software version 02.11.03, the unanswered parked call will eventually go to Key Ring and will never be answered by Voice Mail.

System Programming Backup And Restore

Cannot Save New Database To Used Database Block

When using **9906-Database Save** to save the current database, you can specify an unused or used address for the data. Saving to a used address would overwrite the data already stored in that location. In prior 02.11.** versions, you could only save to a new address. This is corrected in software version 02.11.03.

Voice Mail

Cannot Transfer Call To User's Own Mailbox

An extension user can transfer their active call to their own mailbox by doing the following:

1. Press **ICM**.
2. Press **MW**.
3. Dial their own mailbox number.
4. Hang up.

In prior versions of 02.11.**, the caller would hear error tone and the transfer would not go through.

DS100002.11.04 Release Notes

New Features in 02.11.04

There are no New Features in this release.

DS1000 02.11.04 Release Notes

Enhanced Features in 02.11.04

There are no Enhanced Features in this release.

Caller ID

New DSP Code To Fix Caller ID Related System Reset Problem

Software version 02.11.04 provides a correction to the system's DSP code that corrects a bug in the Caller ID Transmitter. The bug could potentially cause system resets and loss of other DSP resources (such as DTMF detection). Note that system processes involving the Caller ID Transmitter include:

- Sending Caller ID data to a single line extension (if the extension is programmed to receive Caller ID).
- Sending FSK Message Waiting signals to a single line extension (if the extension is programmed to receive FSK Message Waiting).

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Software Corrections in 02.11.04

DS100002.11.05 Release Notes

New Features in 02.11.05

There are no New Features in this release.

DS1000 02.11.05 Release Notes

Enhanced Features in 02.11.05

There are no Enhanced Features in this release.

DS1000 02.11.05 Release Notes

Software Corrections in 02.11.05

System Processes

Analog Station And Trunk Lockup

A potential analog station and trunk lockup problem is corrected in software version 02.11.05. The lockup could occur every 49 days when an internal scheduler routine failed to reset.

Transfer

Trunk Disconnect During Transfer Causes Trunk Lockup

Software version 02.11.05 corrects a problem in prior versions which could cause a trunk lock up after a Transfer. The lockup could occur if the trunk being transferred was disconnected during a transitional Intercom call state, causing an invalid call state.

DS1000 02.11.05 Release Notes

Software Corrections in 02.11.05

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