

UltraMail/UltraMail 2000

Versatile Integrated Voice Mail

UltraMail and UltraMail 2000 are optional (in-switch) voice mail systems now available from NEC. The integration of UltraMail's software with NEC's key telephone systems can mean improved efficiency, economy and convenience for your organization.

Voice Mail for the Growing Business

With UltraMail, you'll get one-touch access to your most frequently used integrated voice mail features. Use the voice mail features you need the most – like **Calling Your Mailbox** and **Leaving a Message** just by pressing a single key. Use this same key to check your **Message Count Display** to see how many messages you have waiting in your mailbox. And, while you're on a call, a single touch can also **Transfer** your call directly to a co-worker's mailbox. For those important messages, set them as **Urgent** (for priority treatment) and **Confidential** (for the recipient only).

Have you ever been on the phone with a client or customer and not been able to take notes fast enough? With UltraMail, just press a programmed **Conversation Record** key to record the call directly into your mailbox. Later on, review the recorded conversation for important details you may have missed.

Integration for the Way You Really Work

If you can't be at your desk to take calls, press a key to have UltraMail automatically **Call Forward** your calls to your mailbox, or your system may **Automatically Forward** your unanswered calls. When your mailbox answers, the caller hears your pre-recorded **Mailbox Greeting** and is asked to leave a message. You can record **Multiple Greetings** (up to 3) and easily select the one you want your callers to hear.

Using the optional **Caller ID** from your phone system, UltraMail stores the telephone number of a caller that left a message in your mailbox. After you listen to the

message, **Return Call** lets you quickly call the person back without manually dialing. With **Automated Attendant**, UltraMail answers, then callers dial the option or extension numbers they wish to reach.

Hesitant to leave your desk until that important call comes in? UltraMail **Park and Page** can automatically park that call in a Personal Park Orbit and page you with your own pre-recorded announcement. You won't miss that important call and you'll be free to take care of other business away from your desk.

UltraMail and UltraMail 2000 offer **Directory Dialing** (aka **Dial by Name**). With this feature, the incoming caller is directed to "Dial the first three letters of the last name of the person with whom you wish to speak." Or the call can be directed by a message such as "Dial 4 for Customer Service."

To ensure calls won't be lost, a caller can dial "O" for the "Operator" at any time during the announcement. Or if the

caller stays on the line, the call will be transferred to the operator automatically after a programmed interval.

UltraMail Features

New users will appreciate the **First Time Tutorial** that automatically guides them through all the UltraMail power features. While you're busy at your desk, use the **UltraMail Personal Answering Machine Emulation** to screen your calls just like your answering machine at home. Lift the handset to answer that important call and let the others go through to your mailbox.

UltraMail expands from 2 to 8 voice mail ports, features 200 mailboxes and stores over 3 hours of voice mail messages. UltraMail options are easily customized from a PC or a laptop through the built-in programming port or through a modem. Since UltraMail installs inside the common equipment, it requires no separate power connection, and takes up no wall space.

UltraMail 2000 Features

Based on PC technology, **UltraMail 2000** takes you to the next level of voice mail needs with 4 to 8 voice mail ports, 1,000 mailboxes and over 130 hours of voice mail message storage. Even with all of the

sophistication built into UltraMail 2000, installation and maintenance are a breeze. UltraMail 2000 can be customized right from the administrator's PC.

Extensive reports let you track important performance parameters. UltraMail 2000 also offers simplified backup of messages and the system database to the hard drive of the administrator's PC. Your busy office will stay at the productivity forefront with an outstanding array of UltraMail 2000 options such as **Multilingual Voice Prompts** and **Call Queuing**.

Put NEC UltraMail to work for you!

FEATURES

VOICE MAILBOX FEATURES

- Announcement Mailbox
- Auto Forward
- Auto Help Prompts
- Confidential Message
- Future Delivery Mailbox
- Guest Mailbox
- Make Call to Sender
- Message Center Mailbox
- Message Forwarding
- Personalized Mailbox Greeting
- Programmable Security Code
- Remote or Local Message Notification
- Time and Date Stamp
- Urgent Message

AUTOMATED ATTENDANT FEATURES

- Answer Schedule Tables
- Answering Schedule Override
- Call Announcing
- Call Blocking

- Call Park and Page
- Call Waiting
- Caller ID
- Day, Night and Holiday Greetings
- Flexible Answering
- Individual Trunk Greetings
- Multiple Company Greetings
- Single-Digit Transfer

INTEGRATION FEATURES

- Answering Machine Emulation
- Automatic Call Routing to Mailbox
- Call Forwarding to Mailbox
- Conversation Record
- Interactive "Soft" Keys
- Leave Message at Busy/DND Extension
- Make Call (with Caller ID)
- Message Count Display
- One-Touch Forwarding
- One-Touch Mailbox Access
- One-Touch Message Retrieval
- Park and Page

- Transfer to Mailbox
- Voice Mail Overflow

SYSTEM FEATURES

- Administrator Security Code Control
- Centrex Transfer
- Directory Dialing
- Fax Detection
- First Time Tutorial
- Programmable Voice Prompts
- Remote Diagnostics
- Remote Greetings
- Remote Programming

COMPATIBILITY

- 28i and 124i Commonized 6.01.00 & higher
- 124ie (32 bit processor) 2.02.00 & higher
- DS2000 03.xx.xx & higher

UltraMail

Ports: 2 to 8
Voice Storage: at least 3 hours
Mailboxes: 200
Programmable via PC through a modem or built-in programming port.

UltraMail 2000

Ports: 4 to 8
Voice Storage: at least 130 hours
Mailboxes: 1000
Programmable via PC through built-in programming port, built-in modem or Ethernet LAN connection.

DISCLAIMER

Certain features may be optional, not applicable to all systems or require additional equipment. Some federal and state laws require notification or require consent from all parties prior to recording a phone conversation. The information contained herein is subject to change without notice at the sole discretion of NEC America.

