

NEC *Tech Tip*

Date: 08/17/2004

Number: NEC0052

System	Software
DS1000/DS2000	All

Title: DS1000/2000 SMDR Buffer Ignores Flow Control

The DS1000/2000 SMDR Buffer ignores both hardware and software flow control from the connected PC or data collection device. When the SMDR port is enabled and a collection device is not connected, the SMDR records are lost.

As a workaround, disable (0) Program 0301-SMDR Port prior to disconnecting the SMDR device. The calls will then be buffered until the device is reconnected and Program 0301-SMDR Port is enabled (1). The buffered calls will then be output. Make sure to connect the device *prior* to enabling Program 0301 or the SMDR records will be lost.