

NEC



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System	Software
Ultra CallAnalyst	All

Title: Ultra CallAnalyst Versions 5.50 and 5.52 Do Not Support TCP/IP

In the Call Data Manager Setup window, there is an option for using a TCP/IP port to receive SMDR data. This does not work and will cause problems if selected.

DO NOT SELECT THE TCP/IP OPTION.

If the TCP/IP option is selected and saved, Call Data Manager (CDM) cannot start. When CDM tries to start, an error message is displayed saying that an error has been found in the Windows registry. Since CDM cannot start, no SMDR data can be collected.

This will be fixed in a future release of Ultra CallAnalyst software.